



## TWELVE (12) YEAR LIMITED WARRANTY

*with Freeze Protection*

**WARRANTY:**

This is a Twelve (12) Year Limited Warranty issued by UMA Distributors, LLC, 950 Sunshine Lane, Altamonte Springs, Florida 32714 ("UMA Solar") covering SunStar collectors ("Collector") and components manufactured by Magen eco-Energy ("MeE"), when purchased for use on residential or commercial solar heating swimming pools. This warranty is non-transferrable and applies only to the original Purchaser and only to its original installation. When used for its intended purpose and properly maintained, UMA Solar warrants that the collector and components will be free from defect in materials and workmanship in the manufacturing process under normal use for a period of twelve (12) years from the Date of Purchase ("Warranty Period"). Collectors must be purchased from and properly installed by an authorized dealer. During that time, should a Collector or component exhibit a manufacturing defect, the defective collector or component will be repaired or replaced at UMA Solar's option, without charge for the equipment and/or labor by UMA Solar, or its authorized dealer. The Warranty Period shall begin the date of installation when purchased from and properly installed by an authorized dealer.

Your Dealer is: \_\_\_\_\_  
*Authorized Dealer* *Phone*

**FREEZE WARRANTY:**

The Collectors are also warranted against freezing, as long as they have been installed according to the published installation manual. The Collectors must be drained from water when the pool pump shuts off in areas where freezing occurs.

**BONUS LIFETIME LIMITED WARRANTY:**

SunStar collectors carry a Lifetime Limited Warranty for the Original Purchaser for the useful life of the collector. Any SunStar collector found to be defective in material or workmanship subsequent to the initial Twelve (12) Year Warranty will be replaced, so long as the Original Purchaser pays fifty percent (50%) of the published MSRP at the time replacement is required. No labor, removal, re-installation, or shipping costs will be covered by the manufacturer after the expiration of the original Twelve (12) Year Warranty. The Bonus Lifetime Limited Warranty is for the lifetime of the product and to the Original Purchaser only.

**EXCLUSIONS & LIABILITY LIMITATIONS:**

A special warranty is provided for Collectors that are not black. Please contact your manufacturing representative for more details.

Warranty is valid for leaking only if installation and mechanical stability conditions, as detailed in the installation manual and its appendices, are met.

If a valid claim under this warranty is received by UMA Solar within the Warranty Period, UMA Solar will, at its discretion, either (i) repair the defect without charge for the equipment and/or labor; (ii) replace the Collector with a product that is at least functionally equivalent to the original Collector; or (iii) refund the original purchase price of the Collector. A replacement Collector or part thereof, which has been installed in accordance with the installation manual by UMA Solar, shall assume the remaining Warranty Period of the original Collector. When a Collector or part thereof is replaced, any replacement item becomes the original Purchaser's property and the defective Collector or part thereof becomes the property of UMA Solar. When a refund is offered by UMA Solar, such refund shall be contingent upon the return of the defective Collector to UMA Solar. Additional charges by the authorized dealer, such as travel costs and parts or services not included in the warranty items, are the responsibility of the Purchaser.

UMA Solar shall be released from all obligations under its warranty in the event (a) that the Collector has been subject to misuse, neglect, accident, other external causes, or improper installation, or if repairs or modifications were made by service personnel not authorized by UMA Solar; (b) that the Collector was not installed and/or operated in accordance with all local fire codes and plumbing codes, ordinances and regulations, or SunStar's installation manual. This warranty is not valid for and does not apply to components not manufactured by MeE or to Collectors that have been dismantled and reinstalled. This warranty is valid only if dismantling and re-installation is done by an authorized dealer/installer.

EXCEPT AS EXPRESSLY PROVIDED HEREIN, UMA SOLAR DOES NOT MAKE AND HEREBY DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES RELATING TO THE COLLECTOR, INCLUDING, BUT NOT LIMITED TO: MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR ANY WARRANTIES THAT MIGHT ARISE FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE FULL EXTENT PERMITTED BY LAW, UMA SOLAR SHALL NOT BE RESPONSIBLE AND/OR LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR LOSS RESULTING FROM ANY BREACH OF THE ABOVE WARRANTY OR UNDER ANY OTHER LEGAL THEORY.

**PROOF OF PURCHASE:**

It is the responsibility of the original Purchaser to establish the original purchase date for warranty purpose. We recommend that a bill of sale or some other appropriate payment record be kept for that purpose. The following steps should be taken when a warranty claim is being activated:

1. Contact the dealer in which the system was purchased from. They are required to complete the "warranty claim form" on your behalf, including full details of purchase. Filling and sending a warranty claim form is essential, but not a sufficient condition for acceptance of a warranty claim. Warranty claim forms are available to dealers only at [www.umasolar.com](http://www.umasolar.com).
2. Comprehensive information about the system in question should be provided by an authorized dealer, which should include images of the system turned on with the problem visible and close up images of the problem areas.

**NOTE:** This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.



## PRODUCT REGISTRATION

Thank you for your recent SunStar purchase. UMA Solar encourages you to register your product online at:  
***www.umasolar.com/resources/warranties***

Once completed by you or your Dealer, an email confirmation will be sent to the email provided.

If you choose to mail-in your product registration, please complete the form below.  
UMA Solar advises you save a copy for your personal records.

**Mail To:** UMA Distributors, LLC  
Attn: SunStar Warranty  
950 Sunshine Lane  
Altamonte Springs, FL 32714

### HOMEOWNER/BUSINESS INFO

Installation Type:  Residential  Commercial

Homeowner/Business Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Country: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

### DEALER INFO

Purchasing Company: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Country: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Sales Rep Name: \_\_\_\_\_ Installer Name: \_\_\_\_\_

### PRODUCT INFO

Product Installed: **SunStar** Panel Type: \_\_\_\_\_  
Example: STR-50 = 4ft x 12.5ft Black

Quantity: \_\_\_\_\_ Date Code: \_\_\_\_\_  
Number of Panels 1-1000 Located on Each Corner of the Panel (mm-yy) Arrow Points to the Month / Center Number is the Year

Purchase Date: \_\_\_\_\_ Installation Date: \_\_\_\_\_

Warranty Type: **12 Year Limited Warranty**